

Terms & Conditions Schanfigg Summer Retreat

1. Booking & Payment

- Your spot is secured once we receive your payment (non-refundable after 7 days).
 - Payments can be made via bank transfer
(Arjanna Paulien van der Plas | IBAN: CH900023023079365501A)
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2. Cancellation Policy

- **Full refund** if canceled within **7 days of booking**.
 - **50% refund** if canceled **more than 21 days before the retreat**.
 - **No refund** if canceled **within 14 days of the retreat**.
 - **Transfers**: You may transfer your spot to a friend **at no cost**. Just notify us with their details **at least 48 hours before the retreat**.
 - **Emergencies**: For unforeseen circumstances (e.g., illness), contact us with documentation (e.g., doctor's note), and we'll review refunds on a case-by-case basis.
 - **No-shows**: No refunds or transfers will be offered for no-shows.
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3. Retreat Changes or Cancellation by Us

- If we must cancel the retreat (e.g., due to extreme weather or host illness), you'll receive a **full refund** or priority booking for a future retreat.
 - We reserve the right to **adjust the program** (e.g., swap activities due to weather) while maintaining the retreat's overall experience.
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4. Liability & Insurance

- **Your Responsibility**: All participants must have **travel/health insurance** covering medical emergencies and trip cancellations.
 - **Our Insurance**: We carry **liability insurance** for retreat-related incidents, but it does not cover personal injuries or lost/stolen belongings.
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6. Data Protection

- Your personal data (e.g., email, dietary needs) will only be used for **retreat logistics** and won't be shared without your consent.
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Contact Us

Questions? Reach out to arjanna@arjanna.com or ellastadlerstuart@gmail.com. We're happy to help!